2020 HIGHLAND SPRINGS



Highland Springs is a senior living community located in North Dallas, Texas.

Highland Springs is managed by Erickson Living,[®] one of the nation's largest developers and operators of continuing care retirement communities. Erickson Living's network of managed communities has more than 35 years of experience serving seniors.

Erickson Living strives to be the most valued and trusted leader in senior housing by demonstrating operational excellence, integrated health and well-being, and a commitment to the Erickson Way culture and values.



HIGHLAND SPRINGS Quick Facts:

Opened in 2006

1,150+ residents

575+ employees

90% independent living occupancy rate

2020 HIGHLAND SPRINGS



ABOUT HIGHLAND SPRINGS

- Located in North Dallas, just minutes from the metro area
- Provides maintenance-free, amenity-rich apartment home living for adults age 62+
- Offers a vibrant lifestyle with abundant amenities and convenient services
- On-site health care is administered by Erickson Health Medical Group, one of the largest integrated health care systems for mature adults
- Residents enjoy access to holistic continuing care health services on campus
- Offers a sensible financial structure through a onetime 90% Refundable Entrance Deposit and predictable Monthly Service Package*
- Governed by National Senior Campuses, Inc. (NSC), an independent board that represents the financial interests of residents to help ensure they enjoy the highest quality programs and services for the best possible value

COMMUNITY HIGHLIGHTS

- In 2020, the community opened Lakeview Pointe, a new independent living building with 102 apartment homes in a variety of spacious floor plans
- Residents of Highland Springs generously donated more than \$63,000 to the Scholars' Fund and \$280,000 to the Staff Appreciation Fund
- Highland Springs has been named a Best Company to Work
 for in Texas by *Texas Monthly Magazine*

*As per the Residence and Care Agreement

Private, 89 acre campus

874 independent living apartment homes

108 continuing care residences

AWARDS AND RECOGNITION

Continuing care neighborhood received a five-star quality rating for the Centers for Medicare and Medicaid Services (2020) and was named a Best Nursing Home by *U.S. News & World Report* (2020-2021)

Named Best Retirement Community, Best Assisted Living Facility, and Best Memory Care in the Star Local Media Readers' Choice Awards (2018)